# **3GQ TERMS & CONDITIONS**



# **3GQ OVERVIEW**

- 1. Read our 3GQ terms & conditions
- 2. Send your order by email to 3gq@3glighting.com with 3GQuickship in the subject line.
- 3. Ensure only QuickShip items are on your order.
- 4. Ensure Quickship Catalog numbers are entered correctly.
- 5. Limit quantities to 50 pieces or less.

### 1. CATALOGUE NUMBERS:

All Quickship orders must include the dedicated Quickship catalog numbers. Please ensure to only use the Spec Sheets marked for the 3GQ program.

### 2. PURCHASE ORDERS:

Purchase orders must be marked for 3GQ Quickship and must be separate from standard (non-3GQ) orders. Part numbers must begin with 3GQ.

- · Purchase orders must be complete with:
  - Specifier Name and Location.
  - Project Name, Location and complete "Ship To:" Address.
  - Accurate and complete part numbers.
  - Accurate shipping instructions.
  - Site Contact Name and Contact Number AND any special shipping instructions.
  - Accurate billing information, complete with Federal Tax ID Number.
- Orders must be entered at book pricing only, there is no discounting for 3GQ.
- · Any changes and/or confirmation of unclear information to orders entered may affect lead times.
- Only items specifically listed on the 3GQ webpage qualify for 3GQ shipping.

## 3. QUANTITIES:

- Please limit 3GQ quantities to 50 pieces or less per fixture per order
- Orders above 50 will be treated as a standard order and standard lead times will apply

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#### 4. LEAD TIMES:

- · Orders received by 3G after 12PM EST will be entered the following business day.
- Any purchase order entered without complete part numbers or not within the guidelines may void the 3GQ commitment.
- 3GQ is a SHIP time commitment. It's not a DELIVERY time commitment.
- Quickship orders will ship within 10 business days as calculated from the time of sales order confirmation.
- All ship dates are estimated and the 10 days does not include weekends or holidays.
- Shipping is contingent on credit approval. Partial or incomplete payments may delay shipment of products.

#### 5. CHANGE ORDER:

- Any changes and/or confirmation of unclear information to orders entered may affect lead times
- CHANGE ORDERS and cancellations cannot be accepted once a 3GQ order has been processed by 3G Lighting

### 7. CREDIT:

- Distributors must have established terms and be in good standing. The purchase order must not extend the customer beyond their credit limit.
- New distributors can participate in 3GQ but payment will be required in advance of shipment.

## 8. DISCLAIMER:

- ALL 3G LIGHTING STANDARD TERMS AND CONDITIONS APPLY TO 3GQ ORDERS.
- 3GQ is a commitment that we strive to meet on every 3GQ order however it's not associated with a monetary guarantee of any kind.
- 3G Lighting reserves the right to modify this program at any time, refer to our website for 3GQ News and Updates.

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**MAY 2017** 

3G LIGHTING 51 Hanlan Road

Woodbridge, Ontario

L4L 3P5

Telephone: 905-850-2305

Fax: 905-851-6490

Toll-Free: 888-448-0440

Email: 3gq@3glighting.com